

1. How do I file a claim?

In the event of an insurance claim, you can download a copy of the [Claim Form](#) which is available on the website. After completing the same, please fax or post it to the below address:

**Asego Group, 604, 6th Floor, Neelkanth Corporate Park,
Kiroli Road, Vidyavihar West, Mumbai 400086**

P: +91 22 67872 037

E: claims@asego.in

2. What is the claim processing turnaround time?

The turnaround time for claims processing may vary based on your choice of insurer. However, Asego's expert claims support team will ensure that your claim request is processed at the earliest upon submission of all required supporting documents.

3. What is the time limit for submitting a claim request?

All claims must be filed within 15 days from the expiry of the policy.

4. What do I do if I have any questions on claims settlement?

In case of any further concerns or queries regarding the claims process, please drop an email to claims@asego.in or call at +91 22 67872 037.